

Quantzmed Personal Health (Pty) Ltd - Privacy Notice and Policy

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Quantzmed Personal Health (Pty) Ltd trading as Quantumed and hereinafter referred to as “The Company” takes all our clients’ (‘you’ and ‘your’) personal information and the collection, use, security, privacy, and encryption thereof seriously.

This Privacy Policy describes how your personal information is collected, used, shared and protected when you visit our website/s, make a purchase and/or communicate with us in any form, as required by the Protection of Personal Information Act 4 of 2013 (POPIA).

PERSONAL DEVICE INFORMATION THE COMPANY COLLECTS

- When you visit the Company’s website/s, the Company automatically collects certain information about:
 - your device’s make, model and operating system
 - your web browser
 - your geographical location
 - your public IP address
 - your time zone
 - some of the cookies that are installed on your device
- Additionally, as you browse our website/s, the Company collects information about:
 - the individual web pages you view
 - the products that you view
 - what websites and/or search terms referred you to the Company’s website/s
 - how you interact with the Company’s website/s

The abovementioned, automatically collected information, is referred to as “Device Information”.

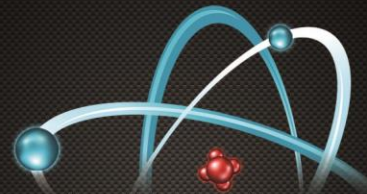
HOW THE COMPANY COLLECTS DEVICE INFORMATION

- The Company collects the aforementioned Device Information using the following technologies:
 - “Cookies” – These are data files that are placed on your device or computer and often include an anonymous unique identifier.

For more information about cookies, and how to disable cookies, visit: <http://www.allaboutcookies.org>

- “Log files” – These track actions occurring on our website/s, and collect data including your:
 - public IP address
 - browser type
 - internet service provider
 - referring/exit pages
 - date/time stamps

“Web beacons,” “tags,” and “pixels” – These are electronic files used to record information about how you browse our website/s.



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QUANTUMED

2011 / 007330 / 07

VAT # 4200259689

PERSONAL ORDER INFORMATION THE COMPANY COLLECTS

- When you request a quotation, make a purchase or attempt to make a purchase, the Company will collect certain information from you, this may include your:
 - company name
 - company registration number
 - VAT number
 - physical address
 - postal address
 - email address
 - phone number
 - contact person name
 - other information freely provided by you to Quantumed.

The abovementioned information is referred to as “Order Information”.

When the Company refers “personal information” in this Privacy Policy, the relevant reference is to Device Information and Order Information.

HOW YOUR ORDER INFORMATION IS USED

- The Company uses the Order Information that it collects to:
 - communicate with you
 - provide you with accurate quotes, proforma invoices and/or invoices
 - fulfil any orders placed with Quantumed
 - verify your information by screening our orders for potential risks or fraud
 - protect and defend our rights, property and intellectual property
 - provide you with information or advertising relating to our existing and new products or services which may interest you
- The Company use the Device Information that it collects to:
 - help us screen for potential risk and fraud in particular, your public IP address
 - protect and defend our rights, property and intellectual property
 - improve and optimize our website/s (for example, by generating analytics about how our customers browse and interact with our website/s)
 - assess the success of our marketing and advertising campaigns.

SHARING YOUR PERSONAL INFORMATION

We share your Personal Device Information with third parties to help us use your Personal Device Information, as described above. For example, we use Google Analytics to help us understand how our customers use our website/s. This information is aggregated and cannot be linked to you.

You can read more about how Google uses your Personal Information here: <https://policies.google.com/privacy?hl=en> You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>

We may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant and/or other lawful request for information we receive, or to otherwise protect our rights.

We do not and will never sell or share any of your Personal Information with third parties for their own marketing purposes.

☎ 011 262 4888 ☎ 011 807 2441 ☎ 079 941 0182

✉ P.O. Box 785973, Sandton, 2146

@ info@quantumed.co.za

🌐 www.qzm.co.za

BEHAVIOURAL ADVERTISING

- As described above, we use your Personal Information to provide you with:
 - important information relating to your order/s specifically
 - servicing reminders, if applicable
 - marketing communications we believe may be of interest to you.

DO NOT TRACK

Please note that we do not alter our website/s data collection and use practices when we see a Do Not Track signal from your browser.

YOUR RIGHTS

- You have the right to:
 - access personal information we hold about you; and
 - ask that your personal information be corrected, updated, or deleted insofar as the relevant governing legislation allows.

If you would like to exercise this right, please contact us through the contact information below.

DATA RETENTION

When you communicate with Quantumed in any form, we will maintain your Personal Information for our records. You may ask us to access, update or delete your personal information from our records, however, we may charge an administrative fee, if legislation allows, but we will inform you of the costs involved prior to actioning your request.

All your personal information is stored on password protected computers with secure firewalls, anti-virus, anti-malware, anti-spyware & ransomware software which is automatically updated daily with the latest security updates.

These computers are only accessible by the Managing Director, Finance Director and Operations & I.T Director of Quantumed, no other party is authorised to access these devices.

EMAIL SECURITY

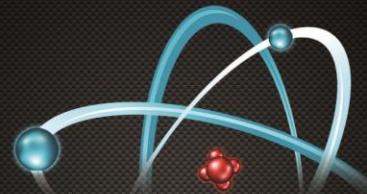
For peace of mind and upholding our commitment to security, all our official daily email communications are secured with digital signature certificates to ensure all our clients can easily identify and validate emails by looking for the certificate mark or alternatively our S/Mime attachment will display on some email software on the emails sent from Quantumed.

BACKUPS

Further to the above security measure, all your personal information is backed up to offline password encrypted storage devices. These devices are only accessible by the I.T Director should the need arise.

MINORS

Our website/s are not intended for individuals under the age of 18 unless accompanied by a parent and/or guardian.



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CHANGES

We may update this privacy policy from time to time in order to reflect changes to our practices or for other operational, legal or regulatory reasons. We will communicate this with you about any changes to this policy. Please ensure we have your latest contact details.

POLICY AVAILABILITY

The latest version of this policy will be made available at all times on The Company website/s and a physical hardcopy will be available at all our premises where business is conducted.

CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint or compliment, contact us by e-mail at: legal@quantumed.co.za or by the details provided below:

Managing Director:

Mr Warren Bell

warrenbell@quantumed.co.za

011 262 4888

Finance Director:

Ms Irene Bell

irene@quantumed.co.za

011 807 2441

Operations & I.T Director:

Mr Avian Bell

a.b@quantumed.co.za

079 941 0182

Postal Address:

Quantzmed Personal Health (Pty) Ltd

P.O. Box 785973

Sandton

South Africa

2146

Physical Address:

Quantzmed Personal Health (Pty) Ltd

Redacted For Privacy & Security Reasons

By Appointment Only

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